



# Newsletter

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## KEPSA-ODPC Launch Data Protection Training



*... this training is designed to equip stakeholders with the knowledge and tools necessary to navigate the complexities of data privacy and implement robust data protection measures within our organizations,*

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**MR. COLLINS OJIAMBO, CHAIR  
OF THE DATA PROTECTION  
COMMITTEE - KEPSA**



# FOREWORD

Welcome to the 8th Edition of the ODPC Newsletter!

As we continue to navigate the ever-evolving digital landscape, the importance of protecting the privacy and rights of data subjects has never been more critical. In this edition, we take a closer look at the ongoing efforts of our office to ensure that your personal data is safeguarded in accordance with the law, and that every Kenyan is empowered with the knowledge to protect their digital footprint.

Our team has been actively traveling across the country to engage with citizens on the importance of data protection. Through partnerships with local organizations and government bodies, we've conducted community forums and workshops in both urban and rural areas. These sessions have provided valuable insights into how citizens can safeguard their personal information and navigate the complexities of online data privacy.

In addition to public outreach, our office has been working closely with businesses and service providers to ensure compliance with the Data Protection Act. This partnership is critical in creating a seamless environment where data subjects can feel secure, knowing that their personal data is being handled responsibly.

We continue to work with policymakers to advocate for stronger data protection laws and to address emerging challenges in the digital landscape. From legislative changes to international partnerships, our office is committed to making sure that Kenya remains at the forefront of data protection and privacy rights.

As we move forward, we remain committed to expanding our reach and ensuring that every Kenyan is empowered to protect their data. Upcoming initiatives will focus on digital literacy and enhanced online security measures, as well as continued engagement with key stakeholders in the public and private sectors.

*Immaculate Kassait* MBS

DATA COMMISSIONER, KENYA

## Editorial Note...

As Kenya rapidly advances in its digital journey, data protection is becoming a cornerstone of the country's digital economy. With the Data Protection Act, 2019 in place, there is a clear legal framework for ensuring the privacy and security of personal data. However, ensuring that businesses, government agencies, and individuals understand their responsibilities and effectively implement these regulations is equally crucial.

In line with this, we are excited to announce the launch of data protection training programs across Kenya. These training sessions are designed to empower participants with the necessary skills and knowledge to comply with data protection laws, protect sensitive information, and safeguard privacy in a digital world.

In Newsletter Issue 8, we explore the increasing demand for data protection expertise and why these training programs are essential for Kenya's growing workforce. With digital transformation accelerating, companies must equip their teams with the knowledge to manage and secure data responsibly. These training programs aim to bridge the gap and provide professionals with the tools to address data security challenges effectively.

By launching these initiatives, we are ensuring that Kenya not only stays compliant with global standards but also builds a robust culture of data protection, trust, and security in the digital age.



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# KEPSA-ODPC Launch Long Quarterly Data Protection Training Programme

**NAIROBI - Kenya, July 31st, 2024** - The Office of the Data Protection Commissioner [ODPC] officially launched the Data protection training schedule for the Kenya Private Sector Alliance(KEPSA) scheduled to run from August 12, 2024, to October 21, 2024.

The event was officiated by Data Commissioner Immaculate Kassait and the Ministry of Information, Communications and Digital Economy represented by the Secretary of ICT, Security, and Audit Control, Mr. Emmanuel Kata.

The KEPSA delegation was led by Mr. Cosmas Mutava, Vice Chair of the KEPSA Security Sector Board and Mr. Collins Ojiambo, Chair of the Data Protection Committee, along with KEPSA Public-Private Dialogue Officers; Mr. Bryan Ndichu and Ms. Ndege Grace.

The Data Commissioner while acknowledging KEPSA as an essential body that brings together all stakeholders, appreciated the long-standing partnership between the ODPC and the Private Sector. In her remarks, she highlighted the significant accomplishments made by the ODPC in the implementation of data protection provisions including the development of sector-specific guidance notes, registration of 6215 data controllers and processors, lodging of 5859 complaints with issued 137 determinations, 72 enforcement notices, and 9 penalty notices.

She added that the Office has sensitized over 1000 government and private agencies and that they continue to receive such requests daily noting that safeguarding data is essential for the country to avoid being vulnerable to threats.

Mr. Emmanuel Kata, in his remarks, appreciated the ODPC's efforts in creating awareness of data protection and promotion of stakeholder collaboration. He emphasized the need for the development of an Industry-relevant curriculum that will meet industry standards and ensure global compliance.

Mr. Ojiambo thanked the ODPC for ensuring that organizations remain compliant by creating awareness and providing training opportunities for the Private Sector in Kenya.

He also noted that the digital landscape is rapidly evolving, and an increased responsibility to protect personal data comes with it.

"Adequate data protection is not merely a regulatory obligation but a critical component of sustainable business practices, this training is designed to equip stakeholders with the knowledge and tools necessary to navigate the complexities of data privacy and implement robust data protection measures within our organizations," he said.

## ODPC Team Visits Garissa for Data Protection Awareness

**GARISSA, Kenya - July 31st, 2024** - A team from the ODPC Head office, led by Internal Auditor Abudo Dambala, visited ODPC team at the Garissa Huduma Centre to enhance internal collaboration and support.

ODPC then visited NEP girls' high school to monitor and assess the presentation of key messages on data protection during the North-Eastern region music festivals. The students showcased their understanding and creativity, emphasizing the importance of safeguarding personal information.

ODPC is glad to have partnered with Kenya Music Festivals 2024 as the thematic sponsor of "Data Privacy: Developing a Privacy Culture for all Generation" through English choral verse, Kiswahili choral verse, choral music and data protection song.

The Office identifies the forum as a key medium of raising awareness on data protection of children and inculcating a culture of data privacy for all generations.



## Reimagining Decision-Making with AI in Digital Landscape and Transforming Data into Actionable Intelligence



**NAIROBI - Kenya, August 1st, 2024** - Deputy Data Commissioner-(CIE) Oscar Otieno speaking issued a keynote address during the official opening of the two -day Digital Frontiers Kenya 2024 event, themed: Empowering Kenyans Digital Future where he issued a keynote on-Reimagining decision making with AI in digital landscape and transforming data into actionable intelligence.

He emphasized on the need to address ethical considerations in AI adoption and anticipating future opportunities, encouraging continuous learning and adaptation to stay ahead in the digital frontier.

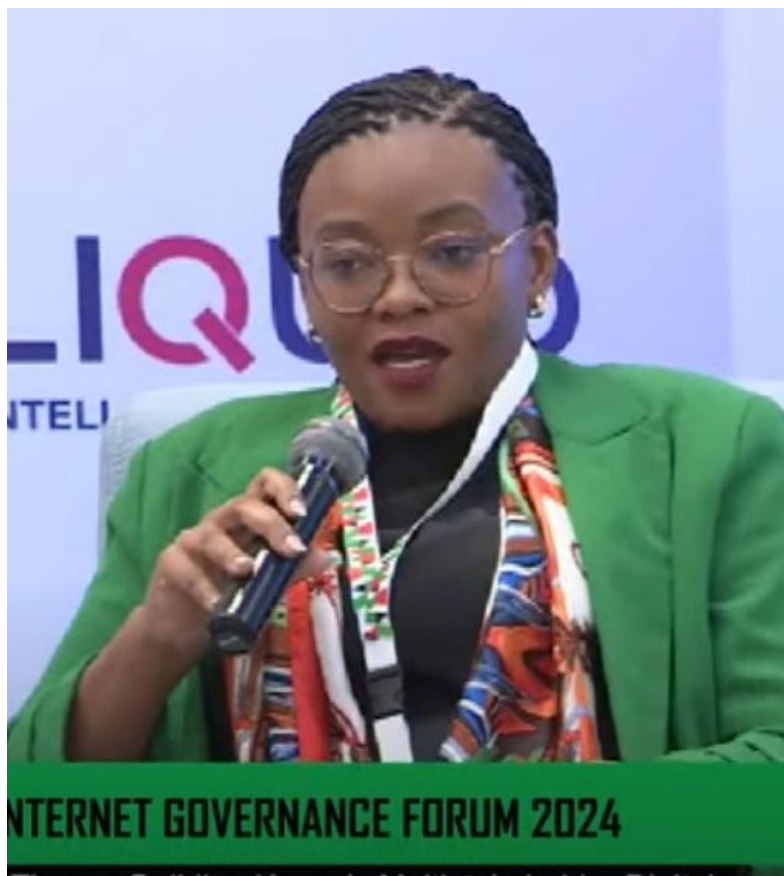
This event brings together thought leaders, innovators and practitioners to share their expertise and experiences fostering a collaborative environment that will inspire and guide in AI era.

## ABSA-CSK Data Protection Conference



**NAIROBI - Kenya, August 1st, 2024** - Data Commissioner Immaculate Kassait MBS, discussed Kenya’s Data Protection landscape, covering the legislative framework, institutional setup, compliance status and emerging risks.

While highlighting the progress made through Data Protection Act to establish a strong foundation for data protection in Kenya, she emphasised the need to enhanced collaboration to tackle non-compliance, enforcement challenges, emerging technology threats, and to raise public awareness.



## Collaborations for a Safe and Robust Digital Environment

**NAIROBI - Kenya, August 1st, 2024** - Concerns about cybersecurity and the difficulties in growing the digital economy and its services were discussed in a panel discussion on “Fostering a secure and resilient digital economy” at the 2024 Kenya Internet Governance Forum hosted by KICTANET.

Government representatives and business leaders discussed new risks and opportunities in cybersecurity and data governance while highlighting the importance of improved multi- stakeholder cooperation.

The Assistant Data Commissioner, Enforcement Bridgette Ndong joined other panelists including Dr. David Njoga from the National Computer and Cybercrimes Coordination Committee (NC4), Mary Mwangi from the Association of Fintechs in Kenya, Moses Kipchirchir from KPMG, and Michelle Kuria from ESET Africa.

Bridgette Ndong, Assistant Data Commissioner highlighted the value of protecting personal data and the responsibility of the Office of the Data Protection Commissioner in ensuring compliance, data protection and privacy emerged as major concerns.

For the fintech industry, Mary Mwangi underlined the necessity of striking a balance between innovation and data safety. Panelists suggested creating a Cybersecurity Center of Excellence, data privacy infrastructure, and encouraging public digital literacy as ways to improve Kenya’s digital resilience.

In order to create a safe and robust digital environment, they called on stakeholders to continue collaborating and exchange information.

Dr. David Njoga stressed how important cybersecurity is to protecting the country’s digital infrastructure, with Moses Kipchirchir emphasizing the necessity for strong cybersecurity measures as well as the mounting difficulties that companies in the digital economy confront, such as cyberattacks.

## Data Protection Curriculum by ixAfrica and Moringa School

**NAIROBI, Kenya - August 1st, 2024** - As more and more industries and technologies rely on data, there is a greater need for more trainings for clarity and to develop strong data protection safeguards,” stated Immaculate Kassait, the Data Commissioner for Kenya.

She was giving a speech during the curriculum launch for data protection, which was supported by the ixAfrica Data Center and Moringa School. She also emphasized how Kenyans are quickly knowing about data privacy in Kenya, and she urged stakeholders to take strong action by organizing more trainings and carefully designed curricula.

A large number of Kenyans are reluctant to divulge personal information. Ten percent of people want no personal information to be shared with private businesses. Furthermore, 1 in 4 people are unable to access the privacy settings on their mobile apps.

Concerns about data security and privacy have always been there when a new software or system is released. Artificial intelligence (AI) and other technological advances are likewise subject to same worries. Many companies that use AI or are considering it are unaware of how it may impact people’s rights. They are unsure of which regulations apply or are unable to explain how their algorithms use people’s data.

Further safeguards may be offered by the impending Kenyan regulations governing AI. Data privacy is just one of the fundamental rights that AI technology should uphold, according to the DPA of Kenya. They must also make clear how AI is subject to data protection laws.

This demonstrates how much work still has to be done. It is imperative that data protection authorities receive adequate education and resources, that effective guarantees be incorporated into Kenyan laws and policies, and that knowledge of the current regulations and policies be improved.



## Data Commissioner Urges Adherence to Data Protection Principles Amid Rising AI Adoption



**NAIROBI, Kenya - August 15th 2024** - The Data Commissioner Immaculate Kassait, MBS has called for ethical considerations and adoption of principles of data protection when processing personal data using Artificial Intelligence systems whose adoption continues to surge.

Speaking during the Annual Law Society of Kenya Annual Conference 2024 at a plenary session on data protection considerations when incorporating Artificial Intelligence in legal practice, she acknowledged the various privacy challenges of using AI such as increased collection of personal data, lack of informed consent, and unauthorised use of data in pursuit of creating AI models.

“Before commencing any data Processing activity, we should assess the connection between the data processing phase and AI and whether the personal data is processed with the scope of the data protection laws. It is important to ensure compliance with data subjects rights, implement technical and organisational safeguards and conduct Data Protection Impact Assessment (DPIAs ) where

necessary,” she said

The Office identifies LSK as a key stakeholders and was one of the sponsors and exhibitors during the annual conference which brings together legal professions across the country from all sectors.

The Deputy Data Commissioner – Compliance- Rose Mosero HSC, FIP who also spoke during the conference issued a presentation where she encouraged legal practitioners to uphold their role in leading their clients in embedding data protection in their governance structures.

“We must be protectors of our client’s interests and leaders in upholding Data Protection best practices., let us strive to fully understand the obligations of the organisations that we serve and what it is required as per the Data Protection Act”she said.

She also spoke on the mandate of the Office and the importance of legal practitioners to get registered as data handlers as part of their compliance journey noting that this fosters a culture of compliance and creates an environment for data protection to thrive.

## Leveraging on Kenya Music Festival Forum to Raise Awareness on Data Protection

**ELDORET, Kenya - August 13th 2024** - Maintaining data privacy begins with individual responsibility, especially regarding social media information sharing. The culture of data privacy requires collective effort from entities, individuals, and institutions like schools.

The Office of the Data Protection Commissioner took part in the Kenya Music Festivals 2024 and sponsored six classes on English and Kiswahili choral verse and choral music, covering both primary and secondary levels, under the theme 'Personal Data Privacy: Cultivating a Culture of Data Protection.'

This was part of efforts to promote awareness and education on data protection in the fora which has over 600 competitive categories spanning music, dance, and elocution attracting more than 3 million participants from educational institutions nationwide.



Addressing University of Nairobi students during the finals of the 2024 Kenya Music Festivals at Eldoret the Data Commissioner Immaculate Kassait, MBS emphasized on the role schools play in fostering a culture of data privacy among students.

"The National Music Festival this year provided an ideal setting to raise awareness on the value of data privacy, encouraging organizations and individuals to adopt best practices for data protection, and fostering meaningful conversations about privacy-related issues. We continually seek more collaborations to promote data protection principles and privacy rights,"she remarked.

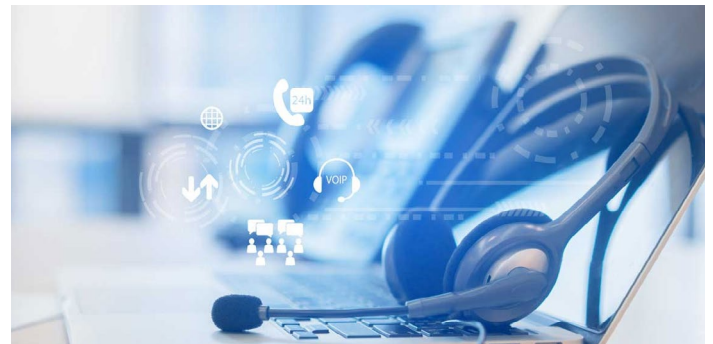
## ODPC Collaborates with Debate Circle to Raise Awareness on Data Protection

**NAIROBI, Kenya - August 18th 2024** - ODPC partnered with the Debate Circle 2024 at the National Championships that brought over 1000 students from across different regions in the country.

Candid conversations on emerging issues, data protection and privacy were part of the issues that the schools debated on.

The office recognises the important role that youth within the school setup have in enhancing awareness and culture development and with particular emphasis on issues to do with data, this will guarantee a safer data environment for our society.

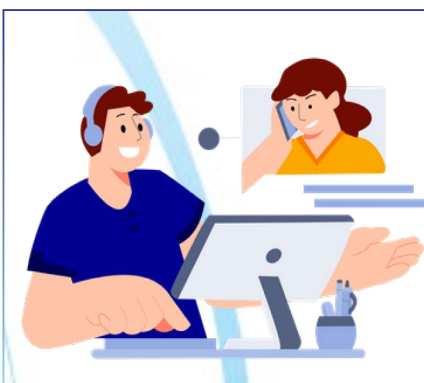
## ODPC Conducts Training to Enhance Call Center Efficiency



**NAIROBI, Kenya - August 23rd 2024** - ODPC Head of Communications Dalton Mbondo led a team from the Office during a training session with the call center unit, focused on the CRM Helpdesk tool.

The training is aimed at improving the efficiency of issue reporting and resolution processes. It emphasized the importance of addressing all raised concerns within the stipulated turnaround time (TAT). Representatives from various departments learned how to effectively track escalations to ensure that every issue is resolved in a timely manner, reinforcing the ODPC's commitment to customer excellence.

The office aims to enhance service delivery and ensure that customer inquiries are managed effectively, in line with its commitment to maintaining high standards of communication and support for stakeholders.



### SAFEGUARDING YOUR PERSONAL DATA

## Report to Us Whenever you Suspect your Data is Used Wrongly

We are constantly striving to improve how we serve you. You can **FILE COMPLAINTS** directly on our website, or email us on [complaints@odpc.go.ke](mailto:complaints@odpc.go.ke).

[www.odpc.go.ke](http://www.odpc.go.ke)

## Data Commissioner Immaculate Kassait Meets New Cabinet Secretary for Collaboration



**NAIROBI, Kenya - August 27th 2024** - Data Commissioner Immaculate Kassait, MBS, led the management team in a courtesy call with the newly appointed Cabinet Secretary for Information, Communication, and Digital Economy, Dr. Margaret Ndung'u.

This inaugural meeting provided a valuable opportunity for collaboration between the Office of the Data Protection Commissioner (ODPC) and the Ministry.

The Data Commissioner appraised the CS of the developments within the Office and highlighted key achievements and progress made in the implementation of the Data Protection Act, 2019. Discussions also centered on enhancing data privacy measures and ensuring that digital initiatives align with national policies on technology and data protection.

## ODPC Leverages on Partnerships with Regulators, Membership Bodies and Associations to Drive Compliance on Data Protection

**NAIROBI, Kenya - September 9th 2024** - In a bid to enhance data protection compliance, the Office of the Data Protection Commissioner held a meeting with representatives from regulators, membership bodies and associations under a strategic partnership aimed at building a culture of responsibility around data usage.

Data Commissioner Immaculate Kassait, MBS stated that through such partnerships, these organizations will play an instrumental role in ensuring that the entities under their purview adhere to the law and that data handlers not only understand their legal obligations but also take the necessary steps to fulfill them.

"No single entity can tackle data protection challenges alone. Whether we represent the government, the private sector, or civil society, we each have a role to play in this ecosystem. That is why partnerships like the ones we are celebrating today are essential. By ensuring compliance with data protection laws, we are upholding the dignity and privacy of every Kenyan," she said.



The Data Commissioner also raised concerns about the rise of data breaches, identity theft, and intrusive surveillance in the digital age, calling personal data protection a moral imperative. She urged the outfits to educate individuals, businesses and entities they accredit or register on the importance of data privacy and empower them to adopt secure and ethical data practices.

"Data protection is a cross-cutting issue that affects every sector of the economy. It requires a coordinated, collaborative approach, with each of us playing our part in ensuring that data is handled responsibly and securely. This compliance must begin with a push for registration," she further pointed out.

In her remarks, Deputy Data Commissioner- Compliance Rose Mosero HSC, FIP emphasized that the first step towards compliance is registration with the Office noting that :It is not merely a formality but a legal obligation that ensures transparency and accountability. It allows us to identify and track entities processing personal data, assess their compliance with the law, and intervene when necessary to protect individuals' data rights. "

"After registration data handlers are required to gradually build their data compliance maturity with continuous engagements with both the Office and accredited partners," she pointed out.

## Data Protection Highlights at Mombasa International ASK Show



**MOMBASA, Kenya - September 8th 2024** - The Office of the Data Protection Commissioner (ODPC) participated in the 2024 Agricultural Society of Kenya-Mombasa International Show, emphasizing the importance of data protection awareness and compliance.

The Office utilized the platform to educate the public about their rights and responsibilities under data protection regulations. Stakeholders were engaged through discussions on the impact of data privacy laws on their operations, particularly in today's digital landscape.

The initiative aimed to foster a culture of compliance and understanding among participants, ensuring that data protection remains a priority in an increasingly interconnected world.

## ODPC Hosts Eswatini Communications Commission on a Study Tour to Kenya

**NAIROBI, Kenya May 15th 2024** - In a pivotal role toward fostering a collaborative approach to facilitate the exchange of knowledge, experiences, and best practices, the Office of the Data Protection Commissioner, Kenya, welcomed a delegation from the Eswatini Communications Commission who were on a study tour to Kenya.



The delegation, led by the Data Protection Manager, Sicelo Simelane, was briefed on Kenya's data protection framework, regulatory strategies, and enforcement mechanisms.

Discussions covered the implementation of data protection laws, compliance monitoring, and the handling of data breaches. Both parties shared insights on best practices in data protection, focusing on enhancing the effectiveness and efficiency of regulatory activities. Case studies were reviewed to understand practical challenges and solutions in the enforcement of data protection laws.

As part of the study tour, the team visited the ODPC Nakuru regional office to understand ODPC's expansion efforts to the regions to decentralize service delivery.

This visit marked a significant effort towards the promotion of data protection through the exchange of knowledge, experiences, and best practices, and a step forward in Eswatini's journey towards establishing a robust framework for safeguarding data privacy rights.

## Digital Credit Providers Urged to Prioritize Data Protection and User Privacy

**NAIROBI, Kenya May 15th 2024** – The Digital Credit Providers has been urged to uphold the highest standards of data protection during the collection and processing of personal data in order to minimise risks to users' privacy and security.

Data Commissioner Immaculate Kassait while acknowledging the increased use of digital credit services in this era of rapid technological advancement and digital transformation, said they raise significant concerns regarding the protection of our personal data.

She was speaking during a forum organized by Digital Financial Services Associations of Kenya (DFSAK) that brought together various digital credit providers.

"This data is invaluable for these companies to assess

creditworthiness, personalize services, and manage risk. However, the collection and processing of such data come with inherent risks to users' privacy and security,"

"Digital credit providers collect a vast amount of sensitive information about data subjects, including financial records, transaction history, location data, and even social connections," she added.

Among others, she proposed implementation robust security measures, encryption protocols, and access controls to safeguard users' data from unauthorized access and cyber threats.

"Additionally, transparency and accountability are essential in building trust with users and demonstrating a commitment to data protection."

## Kenya Participates at the 10<sup>th</sup> Anniversary ID4 Africa 2024



**CAPETOWN, South Africa May 21th 2024** – The Office of the Data Protection Commissioner participated during the ID4 Africa Conference themed Digital Identity as a Driver for Financial Inclusion, Trust, and Adoption.

The conference entailed a comprehensive conference program, a leading exposition, and a myriad of opportunities for knowledge exchange, collaboration, and networking with key identity experts and practitioners from 100 countries worldwide in Cape Town.

Data Commissioner Immaculate Kassait, MBS together with Stella Alibateese, the Director of the National Personal Data Protection Office, Uganda, Kenya's Data Commissioner co-chaired a session on "Data Privacy & Security: Navigating the Digital Divides of Africa's ID Ecosystem Safely."

Kenya's Data Commissioner highlighted how ODPC collaborated with relevant authorities to integrate lessons from the implementation of the initial Digital Identification system-Huduma Namba into the proposed Maisha Namba.

The collaboration was aimed at enhancing transparency, accountability, and public trust in the management of citizens' data.

The discussions also focused on leveraging collaboration and sharing best practices through data protection regional networks to enhance privacy safeguards within digital ID systems at the national level.

Participants discussed how regional networks for data protection can contribute to addressing common challenges and harmonizing approaches across the continent.

# Launch of Presidential Directives Management Information System

**NAIROBI, Kenya - September 2nd 2024** – Data Commissioner Immaculate Kassait joined HE the Deputy President Rigathi Gachagua during the the launch of the Presidential Directives Management Information System (PDMIS) and the Foreign Travel Information Management System (FTIMS), which aim to improve government efficiency and accountability.

The Deputy President hailed the Ministry of Information, Communications and Digital Economy’s efforts to use technology to enhance organizational and individual performance in automating presidential directives, monitor service delivery, and ensure government officers’ efficiently provide Kenyans with essential services.

The Office will play a key role in guaranteeing data safety and integrity to assist the government in its digital transformation initiatives, as part of its mandate to ensure the proper handling of personal data.



## Navigating Compliance Challenges in the InsurTech Era



**NAIROBI, Kenya - September 18th 2024** - Data Commissioner Immaculate Kassait, MBS, participated in a plenary session on navigating compliance challenges in the InsurTech era during the CEOs Summit 2024 organized by the Kenya Reinsurance Corporation. She urged stakeholders in the insurance technology sector to uphold and incorporate data protection by design and default in their processing activities.

While acknowledging the various compliance challenges in the InsurTech sector as the field of data protection and privacy law evolves, she challenged stakeholders to adopt self-regulation, enabling them to assess where to gain a competitive edge and leverage opportunities for growth.

“As the field of data protection and privacy law develops, InsurTechs have the chance to devise novel solutions to challenging regulatory and compliance issues. This will improve access and efficiency to insurance products and services, including InsurTech,” she said.

## Deputy Data Commissioner Rose Mosero Advocates for Ethical Data Protection in Innovation at IASP World Conference

**NAIROBI, Kenya - 26th September 2024** - At the 41st International Association of Science Parks (IASP) World Conference on Science Parks & Areas of Innovation, Deputy Data Commissioner, Rose Mosero, HSC, highlighted the crucial role of incorporating data protection principles into innovation.

The Deputy Data Commissioner emphasized that regulatory compliance is not merely about exploring the possibilities of what innovation can achieve, but about aligning those possibilities with ethical and regulatory considerations of what we should do. By embedding data protection principles, innovators can ensure that their advancements benefit society without causing harm.



“Progress in innovation should not only be measured by output, but by the values it upholds,” she stated. “Innovations often involve the collection, processing, and storage of significant amounts of personal data, which brings privacy concerns. Adhering to data protection principles and implementing data protection by design is critical in ensuring transparency, accountability, and security.”

She further stressed that innovators bear the responsibility to avoid creating systems in opaque, “black box” environments. Instead, they should embrace principles such as transparency, explainability, human rights, accountability, and user-centric design to build trust and protect user privacy.

## Data Awareness Training for Organizations for Persons with Disabilities



**KISUMU, Kenya - September 17th 2024** - The Principal Data Protection Officer of the Kisumu Regional Office graced the official opening of data protection awareness training for organizations representing persons with disabilities (OPDs) in Kisumu County. The two-day training, organized by ICON Data and Learning, brings together a host of organizations both of and for persons with disabilities in Kisumu County.

## Participation in Central Kenya National Show and Nairobi International Trade Fair to Raise Awareness



**NYERI, Kenya - 23rd September 2024** - In line with the Office's commitment to raising awareness about data protection and fostering a culture of data privacy, the ODPC participated in the Central Kenya National Show and the Nairobi International Trade Fair 2024, organized by the Agricultural Society of Kenya (ASK).

During the shows, the team engaged with visitors at the exhibition booth to provide information regarding their rights as data subjects, especially in an increasingly digital world where personal information is often collected and processed without individuals' consent.

The event also created a platform to sensitize data handlers on the compliance obligations they must adhere to in order to ensure the protection of personal data.

By educating the public on these responsibilities, we aim to foster a more informed society that can advocate for its own privacy rights. The Office remains dedicated to educating the public about data protection laws.

## Corporate Communications Department Enhances Operations with SOPs Retreat



**MACHAKOS, Kenya - 30th September 2024** - As part of initiatives to streamline departmental functions and bolster the overall objectives of the ODPC, the Corporate Communications Division led by Senior Principal Corporate Communications Officer Dalton Mbondo gathered for a retreat focused on developing Standard Operating Procedures (SOPs).

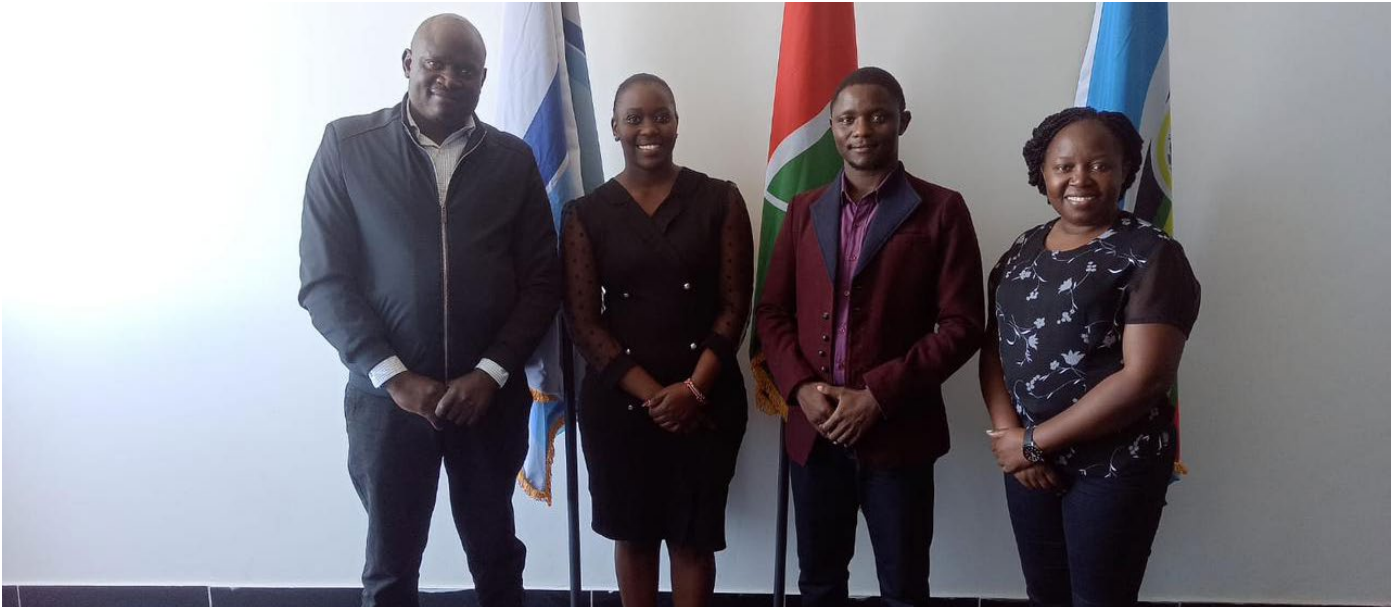
The retreat entailed sessions where participants defined the roles, responsibilities, and objectives of the communications department and worked collaboratively to curate a structured format for the procedures that align with each of the department's objectives.

The program also involved detailed discussions and brainstorming sessions from representatives of other departments allowing participants to craft a step-by-step SOP that would serve as a roadmap for efficient operations. This was essential for distinguishing the department's unique contributions and ensuring clarity among team members regarding the services provided.

Mr Mbondo noted that the culmination of the team's efforts to develop a comprehensive set of procedures is tailored to enhance the department's functionality.

"This retreat has been instrumental in laying a solid foundation for our operations," he said. "With these SOPs, we are better equipped to support ODPC's goals and ensure seamless communication across the organization."

## COURTESY CALLS



Nakuru Region team hosted Nakuru County Civil Society Leaders Paul Masese, the convenor, and Bancy Wanjiru, the co-convenor, who paid a courtesy call to discuss a roadmap toward data protection compliance. Among the areas of collaboration agreed upon is the creation of awareness for civil societies and registration forums



Principal Data Protection Officer of the Kisumu Regional Office, Edmond Wandera, paid a courtesy call to Principal Joshua Ngira of Makini School in Kisumu City, where he emphasized the need to register as a data handler and collaborate on the compliance journey



Data Commissioner Immaculate Kassait, MBS led the Office during a courtesy call to the newly appointed Attorney General Dorcas Oduor and congratulated her on her appointment as the AG. She appreciated the legal assistance the AG's office has rendered the ODPC on matters related to data protection



ODPC set up an exhibition booth on the sidelines of the annual LSK conference to raise awareness and engage with lawyers on data protection issues



## OFFICE OF THE DATA PROTECTION COMMISSIONER

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